

BOOKING OF TERM CLASSES, WORKSHOPS, MEMBERSHIP and REFUND POLICY

- The purpose of this policy is to ensure fair and equitable booking and refund arrangements for members and non-members and to maintain the financial viability of sessions.
- The number of places allocated to a session is determined by the committee to ensure all costs to run the session are covered by the fees received.
- Tutored sessions are booked on a first-in basis. When sessions are full a wait list is commenced, also in order of booking.
- Bookings made through Try Booking will be given priority over direct debit.
- If places are still available in a session 24 hours after bookings have opened on Try Booking, bookings made by direct debit or other means of payment can be accepted.
- Sessions will only run if there are adequate numbers booked for the session, as determined by the Committee.
- Refunds requested by participants will not be given if cancellation is within 72 hours of commencement of the session.
- If a participant requests a refund outside 72 hours, any refund or part-refund will be at the discretion of The Colour Circle Committee, taking into account the circumstances.
- When a decision to refund is made the viability of the session will be the priority of the committee.
- If a session is cancelled by The Colour Circle Inc., participants will receive a full refund.
- Membership fees to be made through Try Booking and fees are not refundable.